



An Introduction to the ILECS Lift Portfolio Management Service

The lift industry can be a minefield of compliance and costs. Over the years it has become apparent that whilst property management companies are able to provide an excellent all-round service, they have been inundated with lift paperwork and issues.

ILECS Limited now work in collaboration with property management companies bringing sound, independent and professional advice regarding all lift equipment, when needed. We have a dedicated team of **OneVision** account managers and engineering consultants on hand to manage your lift providing ongoing technical support and advice.

We speak in 'plain English' and provide 'jargon free' updates and reports so that residents or tenants, as well as property managers, understand exactly what we are saying when providing information about lifts.

Whether identifying items covered under maintenance contracts, checking invoices and quotations, or negotiating new contracts, we are confident that we do save our clients' money.

WHAT DOES THE ILECS ONEVISION TEAM DO?

LOLER Responsibilities

- We receive and review the content of all LOLER reports (sometimes referred to as insurance reports)
- Our compliance team will then monitor any contractual repairs or items identified, to conclusion
- We provide solutions and prices which we will source for Items not covered under the terms and conditions of the service contract
- Quotations supplied for any works will be scrutinised, and verified
- If the prices are too high, then we will source alternative quotations
- The **OneVision** central data management system will store all this information, produce warnings if there are delays in completing any works and automatically notifies the date of next LOLER inspection due direct to the property manager

Service Reports

- Service visit reports will be reviewed and verified to ensure that maintenance visits are taking place in accordance with the service contract

Recommended Works

- Our team will comprehensively review and comment upon any recommendations made by the lift contractors
- We will validate the necessity to carry out these works through identifying required improvements, safety or associated risk mitigation
- Any costs are assessed to ensure market value is applied

Contractor Issues

- All technical and/or economic problems arising with the lift contractor will be reviewed by our **OneVision** team
- We will then resolve any problems on your behalf, keeping the property manager always informed

Maintenance Contracts

- As part of the overall OneVision service, we will review the current maintenance contract and make recommendations

Call Outs

- Once advised, we will manage and oversee any call outs to your site, ensuring that the contractor arrives within the specified time and that any problems are brought to a satisfactory conclusion with the minimum amount of inconvenience to the residents

Health & Safety Issues

- Our **OneVision** technical team will provide advice, and take appropriate action, to resolve any high risk issues notified by the contractors or insurers

The **OneVision** service does not include visits to site or guarantee maintenance quality or fitness, however, both of these are separate services which the ILECS team are able to offer, if required.

Remember, that as experts in this very specialist field, the ILECS **OneVision** team of account managers and lift consultants, will deal with ALL communications associated with the lift equipment in your building, from both LOLER companies and lift contractors, advising the best course of action to be taken and to mitigate any costs or works that may be excessive, or not required.

We are here to ensure compliance wherever possible, provide technical advice and to keep your lift in operation with minimal downtime, 'it's our job to keep you moving'.



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